



Gwinnett
CEMETERIES

The Difference is in the Details

GwinnettCemeteries.com



Frequently Asked Questions Guide

1. Are you a perpetual care cemetery? **Yes**

"As specified in the rules of the Secretary of State, care and maintenance may include, but is not limited to, any or all of the following activities: mowing the grass at reasonable intervals; raking and cleaning the grave spaces and adjacent areas; pruning of shrubs and trees; suppression of weeds and exotic flora; and maintenance, upkeep, and repair of drains, water lines, roads, buildings, and other improvements."

2. Do you own other locations in the area? **Yes**

Gwinnett Cemeteries, LLC owns three conveniently located cemeteries in the Gwinnett County area:

GwinnettCemeteries.com (You can get to each park's Facebook page through the website.)

East Shadowlawn Memorial Gardens

87 Scenic Hwy,
Lawrenceville, Ga 30046
(770-962-2939)

Gwinnett Memorial Park

925 Lawrenceville Hwy,
Lawrenceville, Ga 30046
(770-962-7630)

White Chapel Memorial Gardens

1832 Pleasant Hill Rd.,
Duluth, Ga 30096
(770-923-2252)

3. Are there other items I need besides a space, if so what else is required at your perpetual care cemetery? **Yes**

Outer burial container (referred to as a vault), a Professional Service Fee (referred to as the open and close of a space) and the "option" to memorialize your lost loved one (this is not required, however, most wish to do this).

4. What type of memorialization is allowed? **Flat Bronze or Granite**

All three locations allow flat bronze on approved granite. East Shadowlawn Memorial Gardens offers sections not only for flat bronze, but also traditional upright Monuments. Your choices include flat, bevel, slant or upright memorials. East Shadowlawn also offers the option to place coping and gravel around your estate in the gardens offering granite.

5. Is there a fee to install the memorial? **Not for installation, if purchased from Gwinnett Cemeteries**

There will be a \$148 Site/Inspection Fee from the cemetery. Also, by purchasing your memorialization from the cemetery, you have the ongoing guarantee if anything was to happen to it (acts of God, vandalism, theft, etc.) we will repair and/or replace if unrepairable at no cost to you.

6. May I bring in a bench to visit my lost loved one? **No**

HOWEVER, you can design and purchase a bench from the cemetery which may be placed on a road or tree easement determined by the maintenance foreman of the cemetery. ALL easement rights are included in the purchase of your bench.

7. Do you offer mausoleum entombments or niche inurnments? **Yes**

We offer interior and exterior mausoleum crypts as well as niches at East Shadowlawn Memorial Gardens and White Chapel Memorial Gardens. We offer exterior only niches and mausoleum crypts at Gwinnett Memorial Park (the mausoleum crypts are limited at this time at this location). We also offer Private Mausoleums and Columbariums as an additional alternative estate option.

8. My spouse is a Veteran; do you offer qualifying discounts? Yes, for Preneed Arrangements

We simply need a copy of the DD214 (discharge form from the military) and you could qualify for a free space (excluding state required endowment care fee.) Your non-veteran spouse will be eligible for discounts as well.

9. Our children aren't military; can they purchase spaces besides us in the Veterans Garden? Yes

The veteran of the family becomes the sponsoring veteran and we want to be able to keep our families together to honor their wishes.

10. Do you offer pre-arrangements? Yes

We recommend this. It locks in the prices of today (cemeteries and funeral homes both double in price on average of every 15 years.), keeps your location held just for you and your family. If you're a couple, you have made ALL your major decisions in life together, housing, education for your children, worship centers, vacations, etc. Making this decision together makes your choice of cemetery a place of remembrance vs a place of pain for a spouse doing this without their other half. This doesn't make the loss of your loved one less painful, but it will make the process less painful.

11. Do you take insurance assignments? Yes

We don't recommend this if at all possible, the funds have to be available within 24-48 hours typically which means we have to use an advance funding third party company to have the funds guaranteed which costs the families a fee. Additionally, using insurance for burial expenses leaves less money for your family's future living expenses.

12. Do you offer financing? Yes, but only on pre-arrangements.

We will work out a comfortable monthly investment as well as reasonable initial investment to get you protected. We offer 12 months same as cash or up to 84 monthly installments with auto-draft investments being drawn on the 5th or 20th of the month for your convenience. We do all financing in-house which means your credit score won't be negatively impacted by losing points.

13. Upon the final payment of my items, will I receive any verifying documentation? Yes

On spaces, you will receive a "Certificate of Interment Rights" which must be signed for in person when received. Your merchandise will come with a "Certificate of Ownership". Copies of these documents will be kept on file.

14. Do you offer any tools to better guide me in getting prepared for my future planning and decision making? Yes

We offer a FREE planning guide booklet for individuals or couples to outline items, choices and decisions for the cemetery and funeral home. It's important your wishes are honored. Furthermore, this information becomes part of your genealogy and family memento.

15. If we decide we'd like more personalized information, should I make an appointment to speak with a Family Service Counselor? Yes

We don't want you to wait on us if we are meeting with another family, we want to honor your valuable time. Please call the location of your choice and set a time convenient to tour the location, pick up your free Planning Guide and to have a seasoned professional answer your questions. Your family and friends will be grateful for the reduced stress and financial burden during a difficult time.



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